

Contact

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Top Skills

Process Automation
PowerBI
PowerAutomate

Languages

Inglês (Native or Bilingual)
Português (Native or Bilingual)

Certifications

Pro: Designing and developing
Microsoft SharePoint 2010
applications

Developing Microsoft SharePoint
Server 2013 Core Solutions

PL-100 Microsoft Certified: Power
Platform Fundamentals

Certificate of completion: Claude 101

Certificate of Completion: AI Fluency
Framework & Foundations

William Miguel Bernal

SharePoint & Microsoft 365 Specialist | SPFx Developer | Power
Platform Consultant | .NET Developer | Automation & Digital
Transformation Expert | Remote Only
São Paulo, São Paulo, Brazil

Summary

SharePoint and Microsoft 365 Specialist with experience since 2011 in designing, modernizing, and managing enterprise solutions. My expertise spans SharePoint On-Premises and SharePoint Online, SPFx development and extensions, .NET/C#, Power Apps, Power Automate, Microsoft Entra ID, and PowerShell automation. I transform business requirements into secure, scalable, and efficient digital solutions, bridging development, automation, and governance to drive business value and digital transformation.

Core Skills
SharePoint Online
SharePoint Server
Microsoft 365
SharePoint Framework (SPFx)
SPFx Extensions
Power Apps
Power Automate
Microsoft Power Platform
C#.NET
Microsoft Entra ID
PowerShell
SharePoint Administration
Microsoft 365 Governance
Workflow Automation
Solution Architecture
Application Integration
Modern Workplace
Digital Transformation
Technical Troubleshooting

Experience

Deloitte
6 years 1 month

.NET, SharePoint and PowerPlatform Consultant
May 2024 - Present (2 years 6 months)

Acting as a .NET, SharePoint, and Power Platform Consultant, responsible for supporting legacy application modernization initiatives, developing collaboration and process automation solutions, and driving digital transformation through Microsoft technologies. Focused on improving business processes, increasing operational efficiency, and enabling secure and scalable solutions.

Key Responsibilities:

- Support and maintain legacy .NET applications, participating in modernization and decommissioning initiatives.
- Analyze existing systems and identify opportunities for process improvement, optimization, and technology transformation.
- Design, develop, and implement SharePoint solutions to enhance collaboration, document management, and business processes.
- Partner with business stakeholders to understand requirements and translate them into effective technical solutions.
- Develop Power Platform solutions, including Power Automate workflows, to streamline and automate business processes.
- Reduce manual activities and improve process efficiency, governance, and data accuracy through automation.
- Support the migration and transition of legacy processes and applications to modern platforms.
- Create and maintain functional and technical documentation related to implemented solutions.
- Ensure solutions meet business requirements, security standards, and operational best practices.
- Collaborate with cross-functional teams to deliver scalable, user-centric, and business-driven solutions.
- Building solutions with PowerApps, PowerAutomate, Dataverse and SPFx (JS/TypeScript)

Tech Manager - AMS & IMS

February 2023 - July 2024 (1 year 6 months)

Acting as a Service Delivery and Operations Manager, responsible for leading multidisciplinary teams across infrastructure and application domains in global environments, ensuring operational excellence, service quality, resource

optimization, and business growth through strategic account management and continuous improvement initiatives.

Key Responsibilities:

- Lead and coordinate multidisciplinary teams across Infrastructure and Application Services.
- Manage global projects and service operations involving stakeholders across multiple regions and continents.
- Drive workforce planning activities, including recruitment, team sizing, resource allocation, and operating model definition.
- Monitor team performance through KPIs, service metrics, results analysis, and continuous feedback processes.
- Support talent development, team engagement, and performance improvement initiatives.
- Manage customer relationships, identifying opportunities to expand services and increase contract scope.
- Collaborate with business stakeholders to develop new service offerings and support business growth objectives.
- Drive continuous improvement programs focused on operational efficiency, service quality, and cost optimization.
- Actively manage tool rationalization and resource optimization initiatives to maximize value and reduce complexity.
- Ensure alignment between operational delivery, customer expectations, and organizational objectives.
- Promote governance, risk management, and best practices across service and project operations.

Technical Team Leader

April 2021 - January 2023 (1 year 10 months)

Remota

SharePoint

October 2020 - April 2021 (7 months)

São Paulo, Brazil

Acting into technical documentation, platform modernization, content migration, and legacy system decommissioning initiatives across SharePoint and enterprise collaboration environments.

Established governance frameworks, quality standards, and operational processes to improve compliance, scalability, and efficiency.

Managed migration and continuous improvement projects, driving standardized technical deliveries, enhanced document management practices,

and sustainable technology operations while aligning business and IT objectives.

W M Bernal

9 years 2 months

SharePoint Specialist - SharePoint/Office 365/Power Platform

September 2017 - Present (9 years 2 months)

São Paulo, Brazil.

Acting as a SharePoint Consultant and Developer, responsible for end-to-end project delivery, covering requirements gathering, documentation, analysis, solution architecture, development, and implementation. Experienced in both back-end and front-end development, delivering business-driven solutions that maximize organizational value and operational efficiency.

Key Responsibilities:

- Lead end-to-end SharePoint projects, from requirements gathering through development and delivery.
- Analyze business needs and translate requirements into scalable and effective technical solutions.
- Design solution architectures aligned with business objectives and technical standards.
- Develop and maintain back-end components using C# and .NET technologies.
- Develop and customize front-end solutions using Bootstrap, JavaScript, jQuery, and CSS.
- Create and maintain functional, technical, and project documentation.
- Partner with business stakeholders to understand processes, challenges, and improvement opportunities.
- Facilitate requirements elicitation, analysis, and solution modeling activities.
- Recommend and prioritize initiatives that deliver the greatest business value and return on investment.
- Ensure solutions meet quality standards, performance requirements, and user expectations.
- Support solution implementation, testing, and continuous improvement initiatives.
- Collaborate with cross-functional teams to drive successful project outcomes and business adoption.

Specialist Consultant - Digital Transformation

May 2020 - October 2020 (6 months)

São Paulo, SP, Brazil

Acting as a Digital Transformation and Process Automation Consultant, responsible for reviewing, optimizing, and digitizing corporate processes by leveraging collaboration, automation, and data-driven solutions to improve efficiency, productivity, and governance.

Key Responsibilities:

- Review, analyze, and optimize business processes, identifying opportunities for improvement and automation.
- Map business processes and requirements, proposing solutions aligned with the organization's operational and strategic objectives.
- Design, develop, and implement collaboration and process management solutions using SharePoint Online.
- Design and implement automated workflows using Power Automate.
- Develop solutions focused on process digitalization, reducing manual activities, and increasing productivity.
- Ensure integration between processes, systems, and performance indicators, promoting greater operational visibility and control.
- Deliver training sessions and support end users in the adoption of implemented solutions.
- Create and maintain functional and technical documentation related to developed solutions.
- Ensure that delivered solutions are aligned with business objectives, industry best practices, and organizational governance standards.

Banco Votorantim

Consultor SharePoint

July 2015 - February 2017 (1 year 8 months)

São Paulo, SP

Acting as a consultant in collaboration, productivity, and digital transformation solutions, supporting projects from scope definition and requirements gathering through implementation, ensuring alignment between business needs and technology solutions.

Key Responsibilities:

- Support scope definition, requirements gathering, and requirements refinement activities.
- Assist in the design and validation of solution architectures.
- Validate project deliverables and support production deployments.
- Provide technical and business consulting support to stakeholders and project teams.

- Monitor and manage project demands, initiatives, and activities.
- Train and support business users on implemented solutions and best practices.
- Develop solutions focused on process automation and operational efficiency.
- Plan and execute environment migration activities.
- Create and maintain functional and technical documentation.
- Ensure deliverables are aligned with business objectives, quality standards, and technology best practices.

Discover Technology

SharePoint Developer Analyst

March 2011 - February 2015 (4 years)

São Paulo

Led the planning, design, and development of enterprise solutions based on Microsoft SharePoint, focusing on business process digitalization, operational efficiency, and platform optimization aligned with client requirements and business objectives. Developed and customized SharePoint solutions using Visual Studio and SharePoint Designer across SharePoint 2007, 2010, 2013, and SharePoint Online environments.

Key Responsibilities

- Planned, designed, and implemented enterprise solutions using Microsoft SharePoint platforms.
- Analyzed technical and functional requirements, translating business needs into scalable and effective SharePoint solutions.
- Designed solutions to streamline, standardize, and digitize organizational processes.
- Developed and customized SharePoint functionalities using Visual Studio and Microsoft .NET technologies.
- Configured and customized SharePoint sites, pages, lists, libraries, and workflows through SharePoint Designer.
- Delivered solutions across multiple SharePoint versions, including SharePoint 2007, SharePoint 2010, SharePoint 2013, and SharePoint Online.
- Enhanced platform capabilities to improve alignment with business processes and specific client requirements.
- Assessed technical feasibility and provided recommendations on the most appropriate solution approaches.
- Collaborated with business stakeholders, end users, and technical teams to gather, refine, and validate requirements.

- Supported the creation and maintenance of technical documentation, configurations, customizations, and solution designs.
- Conducted technical assessments to identify automation opportunities and continuous improvement initiatives.
- Contributed to the quality, maintenance, scalability, and evolution of implemented solutions.

Assisted in troubleshooting and resolving technical issues related to SharePoint customizations and platform functionalities.

- Ensured alignment between technical deliverables, project objectives, and business goals.

Education

FIAP

Master of Business Administration, IT Management · (2020 - 2021)

Faculdade de Tecnologia Zona Leste FATEC ZL

Technology degree, IT Management · (2008 - 2011)